



Blossom Fields Nursing Home  
Winterbourne

# Statement of Purpose

Health and Social Care Act 2008

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Health and Social Care Act 2008

<b>Version</b>	0.1	<b>Date of next review</b>	13 June 2011
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<b>Service provider</b>	
<b>Name</b>	Grove Care Limited
<b>Address line 1</b>	88 High Street
<b>Town</b>	Winterbourne
<b>City</b>	BRISTOL
<b>Post code</b>	BS36 1RB
<b>Email</b>	<a href="mailto:info@thegroveonline.co.uk">info@thegroveonline.co.uk</a>
<b>Main telephone</b>	01454 775367
<b>ID numbers</b>	
<b>Service provider ID</b>	1-101683733
<b>Registered manager ID</b>	(Applied for with application)

## Aims and objective

The following statements reflect the values, principles, aims and objectives of our service.

### 1. Rights

We place the rights of the people we care for at the forefront of our philosophy of care. We aim to keep all basic human rights available to the people we care for. We seek to advance these rights in all aspects of the environment and the services we provide and to encourage the people we care for to exercise their rights to the full. We can achieve this through staff training, frequent and open dialogue with our service users and through evolving good practice.

We work to maintain our service users' place in society as fully participating and benefiting citizens in the following ways.

- Ensuring that the people we care for have the opportunity to vote in elections and to brief themselves fully on the democratic options.
- Assisting service users' access to public services such as libraries and further education.

## 2. Privacy

We recognise that leaving ones home and accepting help in a residential setting can be distressing and invasive on a person's privacy. We strive to retain as much privacy as is possible for the people we care for by:

- When offering help in intimate situations, being as discreet as possible;
- Encouraging the people who use our service to furnish their rooms in their own style and to use them as much as they wish for leisure, meals and entertaining.
- Offering a range of locations around the home for people to be alone or with selected others.
- Providing locks on service users' storage space and bedrooms
- Facilitating service users' privacy when using the telephone, opening and reading post and communicating with friends, relatives or advisors.
- Ensuring the confidentiality of information the home holds about the people we care for.

## 3. Dignity and Independence

Finding you need help with daily living tasks and giving up aspects of your independence to live in a group situation can quickly undermine your dignity, so we try to preserve respect for the intrinsic value of the people we care for by:

- Seeing the people we care for as individuals
- Facilitating the people we care for presenting themselves to others as they would wish through their own clothing, their personal appearance and their behaviour in public.
- Offering a range of activities which enables each person to express themselves as a unique individual.
- Tackling the stigma from which the people we care for may suffer through age, disability or status.
- Focusing on what people can do and not what they can't by maximising the opportunities for the people we care for to self care, have independent interaction with others and carrying out the tasks of daily living tasks unaided
- Helping the people we care for to take out reasonable and fully thought out risks
- Encouraging the people we care for to access and contribute to their individualised care plans
- Facilitating and encouraging the people we care for make and maintain links with people outside of the home
- These objectives can be achieved through careful detailed individualised care planning and a warm highly trained care team.

## 4. Security

We aim to provide an environment and structure of support which responds to the need for security by offering assistance with tasks that would be otherwise perilous for the people we care for. We aim to protect the people who use our service from all forms of possible abuse by comprehensive

safeguarding procedures.

## 5. Choice

We aim to help the people who use our service to exercise the opportunity to select from a range of options in all aspects of their lives in the following ways.

- Providing meals which enable the people we care for as far as possible to decide for themselves where, when and with whom they consume food and drink of their choice.
- Offering the people we care for a wide range of leisure activities from which to choose.
- Enabling the people we care for to manage their own time and not be dictated to by set communal timetables.
- Respecting individual, unusual or eccentric behaviour in the people we care for.
- Retaining maximum flexibility in the routines of the daily life of the home.

## 6. Fulfilment and Individuality

We want everything we do in the home to be driven by the needs, abilities and aspirations of our service users, not by what staff, management or any other group would desire. We recognise how easily this focus can slip and we will remain vigilant to ensure that the facilities, resources, policies, activities and services of the home remain resident-led.

We want to help the people we care for to realise personal aspirations and abilities in all aspects of their lives. We seek to assist this in the following ways.

- Informing ourselves as fully of each person's wishes about their individual histories and characteristics through our biography sections in our individualised care plans.
- Providing a range of leisure and recreational activities to suit the tastes and abilities of everyone that we care for.
- Responding appropriately to the personal, intellectual, artistic and spiritual values and practices of everyone.
- Respecting the people we care for's religious, ethnic and cultural diversity.
- Helping the people we care for to maintain existing contacts and to make new liaisons, friendships, and personal or sexual relationships if they wish.
- Attempting always to listen and attend promptly to any person's desire to communicate at whatever level.

## 7. Diversity

We aim to demonstrate that we welcome and celebrate the diversity of people in our community and in this home. We try to do this in the following ways.

- Positively communicating to the people we care for that their diverse backgrounds enhance the life of the home.
- Respecting and providing for the ethnic, cultural and religious practices of the people we care for.
- Outlawing negatively discriminatory behaviour by staff and others.
- Accommodating individual differences without censure.
- Helping people to celebrate events, anniversaries and festivals which are important to them.

## 8. Quality Care

We aim to provide the highest quality of care, and to do this we give priority to a number of areas relating to the operation of the home and the services we provide.

### Choice of home

We recognise that every prospective service user should have the opportunity to choose a home which suits their needs and abilities. To facilitate that choice and to ensure that our service users know precisely what services we offer, we will do the following.

- Publish a detailed service user guide about the home
- Give each service user a contract
- Ensure that every prospective service user has their needs expertly assessed before a decision on admission is taken.
- Demonstrate to every person about to be admitted to the home that we are confident that we can meet their needs as assessed.
- Offer introductory visits to prospective service user and avoid unplanned admissions except in cases of emergency.

### Personal and health care

We draw on expert professional guidelines for the services the home provides. In pursuit of the best possible care we will strive to do the following.

- Produce with each service user, where possible, regularly update, and thoroughly implement a service user plan of care, based on an initial and then continuing assessment.
- Seek to meet or arrange for appropriate professionals to meet the health care needs of each person.
- Establish and carry out careful procedures for the administration of service users' medicines.
- Take steps to safeguard service users' privacy and dignity in all aspects of the delivery of health and personal care.
- Treat with special care people who are dying, and sensitively assist them and their relatives at the time of death.

### Lifestyle

To respond to the variety of needs and wishes of service users, we will do the following.

- Aim to provide a lifestyle for people which satisfy their social, cultural, religious and recreational interests and needs.
- Help individuals to exercise choice and control over their lives.
- Provide meals which constitute a wholesome, appealing and balanced diet in pleasing surroundings and at times convenient to service users.

### Concerns, complaints and protection

We recognise that in order to improve and continue to offer a high standard of care to the people we care for; we need to listen and give a voice to the people who use our service. Despite everything

that we do to provide a secure environment, we know that service users may become dissatisfied from time to time and may even suffer abuse inside or outside the home. To tackle such problems we will do the following.

- Provide and, when necessary, operate a simple, clear and accessible complaints procedure.
- Take all necessary action to protect peoples' legal rights.
- Make all possible efforts to protect the people we care for from every sort of abuse and from the various possible abusers.

## The environment

The physical environment of the home is designed for the people we care for's convenience and comfort. In particular, we will do the following.

- Maintain the buildings and grounds in a safe condition.
- Make detailed arrangements for the communal areas of the home to be safe and comfortable.
- Supply toilet, washing and bathing facilities suitable for the people for whom we care.
- Arrange for specialist equipment to be available to maximise a person's independence.
- Provide individual accommodation to a high standard.
- See that the people we care for have safe, comfortable bedrooms, with their own possessions around them.
- Ensure that the premises are kept clean, hygienic and free from unpleasant odours, with systems in place to control the spread of infection.

## Staffing

We are aware that the home's staff will always play a very important role in the well being of the people we care for. To maximise this contribution, we will do the following.

- Employ staff in sufficient numbers and with the relevant mix of skills to meet service users' needs.
- Provide at all times an appropriate number of staff with qualifications in health and social care.
- Observe recruitment policies and practices which both respect equal opportunities and protect service users' safety and welfare.
- Offer our staff a range of training which is relevant to their induction, foundation experience and further development.

## Management and administration

We know that the leadership of the home is critical to all its operations. To provide leadership of the quality required, we will do the following.

- Always engage as registered manager a person who is qualified, competent and experienced for the task.
- Aim for a management approach which creates an open, positive and inclusive atmosphere.
- Install and operate effective quality assurance and quality monitoring systems.
- Work to accounting and financial procedures that safeguard service users' interests.

- Offer service users appropriate assistance in the management of their personal finances.
- Supervise all staff and voluntary workers regularly and carefully.
- Keep up-to-date and accurate records on all aspects of the home and the people we care for
- Ensure that the health, safety and welfare of service users and staff are promoted and protected.

<b>Legal status</b>	
<b>Individual</b>	<input type="checkbox"/>
<b>Partnership</b>	<input type="checkbox"/>
<b>List the names of all partners</b>	1. 2. 3. 4. 5. 6.
<b>Limited liability partnership registered as an organisation</b>	<input type="checkbox"/>
<b>Incorporated organisation</b>	<input checked="" type="checkbox"/>
<b>Company number</b>	4740781
<b>Are you a charity?</b>	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes Charity number:
<b>Group structure (if applicable)</b>	

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Please repeat the following table for each of your regulated activities<sup>1</sup>

<b>Regulated activity 1</b> <i>As shown on your certificate of registration</i>	Accommodation for persons who require nursing or personal care Treatment of disease, disorder or injury Diagnostic and screening procedures
<b>Services</b> <i>What services, care and/or treatment do you provide for this regulated activity? (For example GP, dentist, acute hospital, care home with nursing, sheltered housing)</i>	Care home service with nursing
<b>Locations</b> <i>As listed on your certificate of registration. Please repeat the section below for each location for this regulated activity</i>	
<b>Location 1:</b>	
<b>Name of location</b>	Blossom Fields
<b>Address line 1</b>	84 – 86 High Street
<b>Address line 2</b>	Winterbourne
<b>Address line 3</b>	BRISTOL
<b>Address line 4</b>	BS36 1RB
<b>Address line 5</b>	



<p><b>Brief description of location<sup>2</sup></b></p>	<p>New purpose built care home on 3 floors. 46 large en-suite rooms, with aspects on to beautiful fields and countryside. Despite the countryside settings the home is based in the bustling village of Winterbourne, with all the amenities one would expect including shops, supermarket, doctors surgery, library and theatre.</p> <p><b>Ground Floor</b></p> <p>14 large ensuite (shower and disabled toilet) bedrooms, dining room and garden lounge.</p> <p><b>First Floor</b></p> <p>16 large ensuite (shower and disabled toilet) bedrooms, dining room and lounge.</p> <p><b>Second Floor</b></p> <p>13 large ensuite (shower and disabled toilet) bedrooms, dining room and lounge.</p> <p>Also on site:</p> <ul style="list-style-type: none"> <li>➤ Sensory/Film room</li> <li>➤ Hairdressing room</li> <li>➤ Training room</li> <li>➤ Sensory Garden</li> </ul> <p>Home decorated with a modern but homely finish to a high standard. The environment has been built and designed to consider the needs of those with physical disability, visual impairment or dementia health care needs.</p> <p>16 bedrooms have fixed overhead hoist tracks that enable the home to care for those who have high physical health care needs.</p>
<p><b>No of approved places/beds (not NHS)<sup>3</sup></b></p>	<p>43</p>
<p><b>Name and contact details of registered manager(s)</b></p>	<p><b>Registered manager 1</b></p> <p><b>Full name: Liz Nichols</b></p>

<p><b>(if applicable)<sup>4</sup></b>  <i>Full name, business address, telephone number and email address of each registered manager.</i>  <i>For each registered manager, state which regulated activities and location(s) they manage.</i>  <i>Copy and paste the sub-section if they are more than two registered managers</i></p>	<p><b>Proportion of working time spent at each location (for job share posts only):</b> n/a</p>
	<p><b>Contact details: 01454 775367</b></p>
	<p><b>Business address:</b>          Blossom Fields          84 – 86 High Street          Winterbourne          Bristol          BS36 1RB</p>
	<p>Telephone: 01454 775367</p>
	<p>Email: liz@thegroveonline.co.uk</p>
	<p><b>Locations:</b>          Blossom Fields</p>
	<p><b>Regulated activities:</b></p>
	<p>1. Accommodation for persons who require nursing or personal care</p>
	<p>2. Treatment of disease, disorder or injury</p>
	<p>3. Diagnostic and screening procedures</p>
	<p>4.</p>
	<p><b>Registered manager 2:</b></p>
	<p><b>Full name:</b></p>
<p><b>Proportion of time spent at each location:</b></p>	
<p><b>Contact details:</b></p>	

	Business address:	
	Telephone:	
	Email:	
	<b>Locations:</b>	
	<b>Regulated activities:</b>	
	1.	
	2.	
	3.	
	4.	
	<b>Service user band(s) at this location<sup>5</sup></b> <i>Use</i> <input checked="" type="checkbox"/>	Learning disabilities or autistic spectrum disorder
Older people		<input checked="" type="checkbox"/>
Younger adults		<input type="checkbox"/>
Children 0-3 years		<input type="checkbox"/>
Children 4-12 years		<input type="checkbox"/>
Children 13-18 years		<input type="checkbox"/>
Mental health		<input checked="" type="checkbox"/>
Physical disability		<input checked="" type="checkbox"/>
Sensory impairment		<input checked="" type="checkbox"/>
Dementia		<input checked="" type="checkbox"/>
People detained under the Mental Health Act		<input checked="" type="checkbox"/>

	People who misuse drugs and alcohol	<input type="checkbox"/>
	People with an eating disorder	<input type="checkbox"/>
	Whole population	<input type="checkbox"/>
	None of the above Please give details:	<input type="checkbox"/>

## Notes:

**1. Regulated activity** – If you use a combined statement of purpose, repeat the information for each of the regulated activities for which you are registered. You can do this by copying and pasting the whole regulated activity table.

**2. Locations** – For each location registered for a particular regulated activity (including your headquarters), please provide a brief description, including whether the services at that location are specifically adapted or suitable for people with particular needs or where you can meet requirements for special facilities or staffing. You can do this by copying and pasting the relevant lines for each location. You may also give details around 'listed buildings', shared occupancy, and special facilities (for example hydrotherapy pools).

**3. Overnight beds** – If the location provides overnight beds, please state the number.

**4. Registered manager(s)** – Where the regulated activity is managed by a registered manager(s), please enter his or her full name, contact address (if different from the location address), telephone number and email address. Please state how much time is spent managing the regulated activities where more than one manager is in post for each location. This may be in days or hours. Where the regulated activity has no separate manager but is managed directly by the provider, leave the box empty.

**5. Service user band(s)** – Tick all the boxes that describe the service user needs or groups of people who use your service.